

Received By: MLR

Date Received: 12/28/2014

Time Received: 01:21 PM

RE: Liberty Utilities  
 11 Northeastern Blvd  
 Salem, NH 03079  
 (603)328-2759

Customer Information

Carol Thibaudeau  
 235 Medford St.

Manchester, NH 03109  
 603-668-4007  
 mthibaudeau1@myfairpoint.net

in the morning or late afternoon

Contact Information

603-361-9740

Account #: 44593579-44255322

Method of Contact: Online

Docket #:

Reason for Contact: RATES

Staff Responding: MLR

Date: 12/29/2014

Waiting On Due Date: 12/29/2014

EH

Comments: The rate increase for heating costs this winter is just way too high. We are on fixed incomes but do not qualify for energy assistance. This increase will cause us to lower our thermostat even more than the 64-65 we keep it at daily. Our social security increase is 1.7% but this gas increase is 10-12% higher than before and is very troublesome to many. I can only hope that this rate is changed to a much more reasonable one and that this bill I have to pay which is 3 times higher than last month's bill will not continue to reflect such astronomical increases. My hope is the PUC will ponder further their decision to allow this as a temporary change and look out more for the interests and needs of the people who are affected by this. Thank you.

If I can send my opinions on this elsewhere where they will be heard also, please advise me of that. I did not contact Liberty Utilities yet.

Resolution:

Closed: No

Date Closed:

Adjusted Amt: \$ 0.00

Reopened:

Date Closed: